

Crystal Reports 8.5

New and Enhanced Features

Overview

With Crystal Reports 8.5, you can easily deliver rich, interactive content from virtually any data source, publish it to the Web, and integrate it within applications. No one knows reporting better than Crystal Reports. Over the years, our leading-edge technology has made Crystal Reports the *world standard* for high-performance reporting.

Take advantage of these new features and enhancements in Crystal Reports 8.5

- Web publishing system
- Powerful content creation
- Flexible developer tools

Web Publishing System

- Crystal Reports Professional and Developer (retail) editions include Crystal Enterprise Standard—a web-based information delivery infrastructure. It's the fastest way to get your high-quality interactive Crystal reports out to thousands of users across the enterprise and beyond¹.
- **Rapidly deploy your reporting solution to the Web** with our new web-based report management system, Crystal Enterprise. Customize ePortfolio, Crystal's **web report desktop** to match your corporate identity or create your own customized desktop within your corporate web site. Publish your reports to a central access point on the Web, for **easy information sharing** in just a few steps.
- **Crystal Management Console** offers a simple method of centrally managing e-reporting. With it, you have immediate control over the various components that make up Crystal Enterprise and the objects and folders available to users.
- Deliver information **real-time** with report streaming technology or automate delivery with the flexible new **scheduling** feature.
- The enhanced DHTML viewer lets users view reports, drill down on charts, link to on-demand subreports, or quickly export valuable data. **Crystal Enterprise** replaces the previous version of the Crystal Web Component Server and provides complete support for scripting. In addition to ISAPI/NSAPI support, it offers

¹ Web features available through Crystal Enterprise special offer to Crystal Reports Professional and Developer edition retail customers.

new and enhanced compatibility with Domino web servers (DSAPI interface), Apache servers (Dynamic Shared Object module) on Solaris and Linux, Iplanet (formerly Netscape) version 4 web server and CGI on Solaris and Linux. Includes licensing for 5 concurrent users.

- Designed for single-server web publishing requirements, Crystal Enterprise Standard is **seamlessly upgradeable to Crystal Enterprise Professional** for more complex, multi-server environments.

Powerful Content Creation

- **Complete XML support** for the Web lets users access XML data directly or export data straight to XML.
- Enhanced DHTML, ActiveX and Java viewer-based **Parameter Prompts over the Web** empower users to interactively create the content they need by accepting default report parameters, picking from listed options, specifying multiple values, or entering ranges.
- Point out specific information with **Report Alerts**, user-defined messages which appear when certain conditions are met by data in a report, like a rise in sales numbers.
- Now you can **export your reports to new PDF or XML** formats and **enhanced RTF and DHTML** formats in addition to other popular formats including Microsoft Excel.
- Access **additional data sources** with Crystal Reports' extended data access. Report directly off XML data, ACT2000 and Exchange 2000 (through ADO). Crystal Reports 8.5 also includes updated ODBC drivers.
- Visualize data faster with **enhanced charting and mapping** performance and features including enhanced label placement control and the ability to group on null formulas, group by colors, sort data in original order, set chart options automatically and save charts as version 7.
- Make large, complex data sets easier to understand than ever by taking advantage of the new ability to **create Subtotals, Grand Totals, and Summary fields for hierarchical groups**.
- Other usability improvements include the ability to **copy entire report objects to your Windows clipboard** (including charts and maps) and **faster processing of on-demand subreports**.

Flexible Developer Tools

- **Customize the zero-client Dynamic HTML viewer** to integrate seamlessly with the design of an existing eCommerce web site or corporate intranet. Now, you can integrate zero-client (HTML, DHTML), ActiveX or Java viewers into your applications to deliver rich, interactive content to your end users.
- Your users can now design or edit reports at run time with the **Embeddable Crystal Reports 8.5 Designer Control**. The easy-to-use ActiveX control provides the full power of the Crystal Reports designer within your application. This provides the user with an interactive environment in which to design or modify the report. Runtime license fees apply.
- The **Report Designer Component** continues to give developers unprecedented control over report layout and formatting by supporting most Crystal Report Engine enhancements including PDF export, XML export, access XML data at runtime, alerting, and summaries for hierarchical groups. Other new APIs include the ability to add stored procedures and parameters and set a specified sort order for groups, graphs, and cross-tabs.
- **Export enhancements** include export to paginated PDF and RTF as well as XML.

New Support and Services

- Every registered Crystal Reports customer receives **60 days of free telephone and Answers By Email (ABE)** support starting from the date of the first incident.
- Registered users receive complimentary **online, self-serve support**. These convenient, self-serve solutions include sophisticated search tools, our Knowledge Base, downloadable files and updates, and online user discussion forums.
- In addition to training courses, you can now take advantage of our new **Authorized Crystal Engineer (ACE) eLearning certification program** for Crystal Reports or our **eReports online report writing and design services**.

Experience Powerful Web Reporting Today

To join the millions of people who have made Crystal Reports their #1 reporting solution, visit www.crystaldecisions.net/purchase.

For more information about Crystal Reports, including technical details, visit www.crystaldecisions.net/crystalreports.

For more information about our extensive selection of public, on-site and computer-based training courses, or our Virtual Report Writing Consulting Services, visit www.crystaldecisions.net/services.

For Technical Support information, visit www.crystaldecisions.net/support.

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About Crystal Decisions

Crystal Decisions develops integrated business intelligence applications that include the award-winning Crystal reports, Seagate Info, Crystal Analysis, Crystal Enterprise, and Seagate HoloS.

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